

## **COMPLAINT DATA FOR THE MONTH ENDING SEPTEMBER 2024**

Sr. No.	Received From	Pending at the end of last month	Received	Resolved*	Total Pending	Pending complaints > 3 months	Average Resolution time ^ (in days)
1	Directly from Investors	0	0	NA	0	0	NA
2	SEBI (SCORES)	0	0	NA	0	0	NA
3	Other Sources (if any)	0	0	NA	0	0	NA
	Grand Total	0	0	NA	0	0	NA

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by the total number of complaints resolved in the current month.

## TREND OF MONTHLY DISPOSAL OF COMPLAINTS

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	September 2024	0	0	NA	0
2	August 2024	0	0	NA	0
3	July 2024	0	0	NA	0
4	June 2024	0	0	NA	0
5	May 2024	0	0	NA	0
6	April 2024	0	0	NA	0
7	March 2024	0	0	NA	0
8	February 2024	0	0	NA	0
9	January 2024	0	0	NA	0
10	December 2023	0	0	NA	0
11	November 2023	0	0	NA	0
12	October 2023	0	0	NA	0
Grand Total		0	0	NA	0

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month.

## TREND OF ANNUAL DISPOSAL OF COMPLAINTS

Sr. No.	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2020-21	0	0	NA	0
2	2021-22	0	0	NA	0
3	2022-23	0	0	NA	0
4	2023-24	0	0	NA	0
5	2024-25	0	0	NA	0
Grand Total		0	0	NA	0

<sup>\*</sup>Inclusive of complaints of the previous year resolved in the current month.# Inclusive of complaints pending as of the last day of the year.

<sup>#</sup> Inclusive of complaints pending as of the last day of the month.