

## **COMPLAINT DATA FOR THE MONTH ENDING DECEMBER 2024**

| Sr.<br>No. | Received<br>From             | Pending at<br>the end of<br>last month | Received | Resolved* | Total<br>Pending | Pending complaints > 3 months | Average Resolution time ^ (in days) |
|------------|------------------------------|--|----------|-----------|------------------|-------------------------------|-------------------------------------|
| 1          | Directly from Investors      | 0                                      | 0        | NA        | 0                | 0                             | NA                                  |
| 2          | SEBI<br>(SCORES)             | 0                                      | 0        | NA        | 0                | 0                             | NA                                  |
| 3          | Other<br>Sources (if<br>any) | 0                                      | 0        | NA        | 0                | 0                             | NA                                  |
|            | Grand Total                  | 0                                      | 0        | NA        | 0                | 0                             | NA                                  |

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by the total number of complaints resolved in the current month.

## TREND OF MONTHLY DISPOSAL OF COMPLAINTS

| Sr.<br>No.  | Month          | Carried forward from previous month | Received | Resolved* | Pending# |
|-------------|----------------|-------------------------------------|----------|-----------|----------|
| 1           | December 2024  | 0                                   | 0        | NA        | 0        |
| 2           | November 2024  | 0                                   | 0        | NA        | 0        |
| 3           | October 2024   | 0                                   | 0        | NA        | 0        |
| 4           | September 2024 | 0                                   | 0        | NA        | 0        |
| 5           | August 2024    | 0                                   | 0        | NA        | 0        |
| 6           | July 2024      | 0                                   | 0        | NA        | 0        |
| 7           | June 2024      | 0                                   | 0        | NA        | 0        |
| 8           | May 2024       | 0                                   | 0        | NA        | 0        |
| 9           | April 2024     | 0                                   | 0        | NA        | 0        |
| 10          | March 2024     | 0                                   | 0        | NA        | 0        |
| 11          | February 2024  | 0                                   | 0        | NA        | 0        |
| 12          | January 2024   | 0                                   | 0        | NA        | 0        |
|             |                | _                                   |          |           |          |
| Grand Total |                | 0                                   | 0        | NA        | 0        |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month.

## TREND OF ANNUAL DISPOSAL OF COMPLAINTS

| Sr.<br>No.  | Year    | Carried forward from previous year | Received | Resolved* | Pending# |
|-------------|---------|------------------------------------|----------|-----------|----------|
| 1           | 2020-21 | 0                                  | 0        | NA        | 0        |
| 2           | 2021-22 | 0                                  | 0        | NA        | 0        |
| 3           | 2022-23 | 0                                  | 0        | NA        | 0        |
| 4           | 2023-24 | 0                                  | 0        | NA        | 0        |
| 5           | 2024-25 | 0                                  | 0        | NA        | 0        |
| Grand Total |         | 0                                  | 0        | NA        | 0        |

<sup>\*</sup>Inclusive of complaints of the previous year resolved in the current month.# Inclusive of complaints pending as of the last day of the year.

<sup>#</sup> Inclusive of complaints pending as of the last day of the month.